## SERVICE PLUS TRANSPORT SERVICE PLUS LOGISTICS RULES SCHEDULE

- 1. Rates apply for dry vans only. Protective service is based on equipment availability and price may vary
- 2. If a shipment requires the driver to have a tanker endorsement on his CDL, we must be notified at the time of booking
- 3. Hazmat service is not available
- 4. All pickup and delivery locations must accept a 53' dry van or additional charges may apply. Rates are based on the use of 53' trailers at origin and destination. If local laws prohibit the use of 53' trailers, additional charges will apply for redelivery
- 5. In order to prevent possible hijacking/theft, it is the responsibility of the shipper to verify they are loading the correct carrier. The carrier name and MC should match what is on the truck when it arrives to pick up the freight
- 6. Fuel surcharge applies. Fuel surcharge schedule is available upon your request
- 7. Shipments are based on shipper load and consignee unload. If lumper service is available, the actual lumping cost is required, and a submission of receipt will be included with the freight invoice. There may be an additional accessorial charge of \$15.00 for administration fees
- 8. Stop charges are \$125 for the first stop and \$125 per additional stop. Not to exceed more than 2 stops per truckload
- 9. Cancellation of truck: after truck is dispatched, or attempted pick- up, is subject to \$250.00 cancellation fee plus miles incurred from and to the point of dispatch
- 10. Driver detention
  - a. Truckload the first two hours are free; each additional hour is \$100.00. If multiple stops then each stop gets one hour free. Detention is billed in 15-minute increments
  - b. LTL first hour is free, each additional hour is \$100 and billed in 15-minute increments
  - c. Overnight detention Sunday through Thursday (truck/driver/trailer) is \$450 per night
  - d. Overnight detention Friday and/or Saturday (truck/driver/trailer) is \$750 per night
- 11. Trailer rental \$85.00 per day/\$510.00 per week/\$1550 per month Rate may vary if trailer has ramps/pads/straps/bars. The fee for a drop trailer is \$180.00 plus an additional mileage fee if not based in the Minneapolis/St. Paul commercial zone
- 12. Pricing may vary for **time-definite** and/or **day-definite** service and all penalties must be indicated on the rate confirmation and approved by Service Plus prior to dispatch. Penalties only listed on the Bill of Lading will not apply and carrier will not be held responsible
- 13. Freight invoices are to be paid within 30 days or Net 15 days with POD. Interest and Administrative charges will apply for past due invoices and all discounts will be void
- 14. In the event of a missed delivery appointment, the carrier will notify the consignee and shipper. If consignee is unable to reschedule/accept delivery within 24hrs of the requested arrival time additional charges (i.e. cartage, warehouse etc.) will apply and the controlling party will be responsible for these additional fees
- 15. Non-payment of prepaid, collect, or third-party billings shall be the controlling parties responsibility. Any billings to accounts without established credit must be pre-authorized prior to truck dispatch
- 16. Short payment of freight invoices is not acceptable without agreement with carrier. Late charges and interest will apply on the unpaid balance
- 17. Claims must be filed within 180 days. Carrier must be notified and given the opportunity to inspect damaged goods, and all packaging, when damage is noted at time of delivery or found after the delivery
- 18. Freight claims are not acceptable for delays
- 19. Concealed damages must be reported within 5 days
- 20. All deliveries will be within reasonable dispatch. We will not be responsible for customer charge backs/penalties resulting from late deliveries or missed appointments

- 21. We do not accept COD shipments
- 22. We do not provide service to/from residential area's
- 23. Service is restricted in New York City, NY. Delivery location must be physically and legally accessible with 53' OTR equipment and an arbitrary charge of \$400 will apply. This includes zip codes starting with 005-119
- 24. Pick up or deliveries that occur between 5pm and 5am are subject to a \$250 fee. Nonbusiness days and Holidays included
- 25. Damage to trailer, other freight, and/or equipment, caused by another shipper, consignee, etc. is the controlling parties responsibility and will be billed directly to the controlling party.
- 26. Reconsignment: \$75 administration charge plus additional miles calculated at \$3.00 per mile plus current fuel surcharge and additional tolls will be included.
- 27. Additional Cargo Insurance. 15% administration fee plus the cost of the additional insurance over \$100,000 cargo. a. For partial shipments the amount of coverage would be pro-rated per foot per shipment.
- 28. Ramps can be provided at an additional fee for loading/unloading of \$450. Must be specified prior to dispatch and driver must be assisted in the placement of the ramps on the back of the trailer and when putting them back in the trailer
- 29. Consignee's are required to remove all product, dunnage, empty pallets, and bracing materials (including nails) at the time of delivery. If any cardboard, pallets, dunnage, etc. is left on the trailer the controlling party will be billed the disposal/removal fee of \$500-\$700.

Fee's for missing equipment are as follows:

Pads \$25/each Straps \$35/each Bars \$65/each Ramps \$750

\*Mileage is based on current version of PcMiler using toll routings Subject to change Contact Customer Service for current pricing or visit our website at www.sptransport.com